

KRISTIEN HARRIS

2 Barnwood Close, Plymouth, UK, PL9 9HR

+44 7562 763 219 | harris.kristien@gmail.com | harris.myportfolio.com

PERSONAL PROFILE

- Ⓜ Experienced customer facing service provider with a friendly and polite manner.
- Ⓜ Collaborative and creative team worker with the ability to organise and motivate.
- Ⓜ Personable and effective entertainer with an understanding of customer experience.
- Ⓜ Self-employed experience with independent productive and administrative skills.

SKILLS

LANGUAGES

Good conversational Spanish speaker with a qualification in English Language Teaching. I learnt Spanish whilst travelling in Central and South America.

COMMUNICATION

Polite and professional manner developed in customer service roles. I respond to instruction and act on initiative. I also took on roles as part of student mentoring teams at college and university. Professional entertainment as a magician has grown a passion for presentation and relationship awareness.

COMPUTING

Advanced designer using Adobe Creative Cloud, web design and development technology (HTML, CSS, Wordpress, Javascript and JQuery). Touch typist with advanced knowledge of MS Word and Microsoft Office stack.

ORGANISATION AND TIME MANAGEMENT

Punctual and organised I like to be on time. I have the ability to organise complex brand design problems and organise collaborative workflows to get work done well and in time.

EDUCATION AND QUALIFICATIONS

Management Training—2023—Pontoon Solutions

Project management, Google analytics, email marketing, marketing basics, communications skills at work, time management and Franklin Covey time management—2012-2014—Unlocking Potential Training

Trinity Cert TESOL, PTLLS—2010-2011—Penwith College Truro

BA(Hons) Illustration, 2:1 Degree—2007-2010—University College Falmouth

PADI Rescue Diver—2006-2007—Maldives, Mexico, Honduras

ND Art and Design, Distinction—2004-2006—Plymouth College of Art and Design

9 GCSE's with English, Maths and Science—1997-2002—Devonport High

AWARDS

Guardian—2020—Pontoon Solutions Award—Branding and digital marketing.

Outstanding Business Development—2013—Unlocking Potential—'Growing Great Brands' Project.

The Association of Illustrators Annual—2009—Student Category

HOBBIES

Magic, snowboarding, surfing, cycling, dancing, cooking, reading, street theatre, carpentry leather work, guitar/piano and performance poetry.



WORK EXPERIENCE

From	To	Organisation	Details
Oct-2019	Present	Pontoon Solutions	Creative Manager print and digital graphic design. Inspiring campaigns for the global recruitment industry as part of the Adecco Group. Managing global brand assets.
Aug-2017	Oct-2019	Grey Matter	In-house graphic design and front end developer. Creating compelling campaigns for the software market for brands such as Microsoft, Bing, Embarcadero and Intel®.
Dec-2015	Jul-2017	Mindsports International	UX and UI design for online chess, scrabble and go games. Graphic design for International gaming events for Brands such as Mattel, Hasbro, Scrabble™ and Wizards of the Coast.
Jul-2013	Jun-2015	Marbel	In house graphic design and marketing for leading toy distributor. Managing visual identities for 12 large children's brands. I rebranded the company, for which I won the company an award for outstanding business development.
Sep-2011	Present	Self-Employed Graphic Designer/Illustrator	I have been undertaking web and print design for a variety of businesses.
May-2011	Aug-2011	Creative Construction	I worked as a manual labourer serving as a tradespersons mate working in a team of builders on several sites. I also did some branding work for them.
Jan-2011	Apr-2011	Alpine Elements	I worked with a large team in the Alps. I was awarded employee of the week for my kitchen porter work and worked throughout the hotel and chalets as a driver and chalet host.
Sep-2010	Dec-2010	Truro College	Full time study at Truro College for TESOL course. While at college I took on part-time work as a customer sales and store assistant at Rip Curl Pro Store in Truro, Cornwall. I also undertook continuing part-time work at Lobbs Farm Shop.
Aug-2010	Aug-2010	Lobbs Farm Shop	Returned to work part-time at Lobbs Farm Shop.
Oct-2007	Jul-2010	University College Falmouth	Full time study for a degree in Illustration. Took a paid student mentoring role in my second year. Included the following part-time work: Jul-08 to Sep-08. Wheelhouse Restaurant, Mevagissey, Cornwall. Customer service role for lunch and evening menus. Learnt basic bar service skills. Whilst at University I regularly worked at weekends and during college vacations at Lobbs Farm Shop, Mevagissey, Cornwall.
Sep-2007	Sep-2007	Lobbs Farm Shop	Returned to work at Lobbs Farm Shop.
Jul-2007	Aug-2007	Pentewan Water Sports	I worked in a sales role advising and informing clients about water sports purchases. I also helped with serving at the till.
Jan-2007	Jun-2007	Part gap year	During the summer of 2007 I planned my trip to South America and taught myself Spanish ahead of my journey. I attended a 2 week Spanish course in Mexico at the start of my trip. I travelled through Central and South America. I flew into Mexico and backpacked through several countries to Argentina.
Jul-2006	Dec-2006	Lobbs Farm Shop	Started work at Lobbs Farm shop, Mevagissey, Cornwall. I undertook butchery and shop work. I learnt small meat cuts and meat preparation skills at the same time as improving my knowledge of farm foods and assisting at the tills.
Jul-2006	Dec-2006	School House Restaurant	This was my first kitchen porter job where I learnt to work fast and stay organised in the kitchen.
Jul-2006	Jul-2006	Woodhayes Stud Farm	I worked as a manual labourer at a racing stud farm.
Sep-2004	Jul-2006	Plymouth College of Art and Design	National Diploma in Art and Design. From Nov-05 to Jun-06 I worked as part of the college staff team in library organisation and learning resource assistant. Gave me the opportunity to help my peers with research and course work. During my time at PCAD I also worked part-time to fund my studies. Aug-05 to Jun-06. Morrisons. Developed fresh food and hygiene skills.

REFEREES

Hannah Stirret—Marketing Director—Pontoon Solutions—hannah.stirrett@icloud.com

Phil Nelson—CEO—Little Concepts—phil@littleconcepts.co.uk

